

Dear customer; In order to provide you with a better service, to receive your expectations and suggestions, please fill out this form and send it to our address via fax, e-mail or regular mail.

Best regards,

BOGAZICI UNIVERSITY
SABİH TANSAL HIGH CURRENT LABORATORY

		 Highly Satisfied	 Satisfied	 Neither Satisfied nor Dissatisfied	 Dissatisfied	 Highly Dissatisfied
1	Ease of Access to Relevant Persons in Your Relationships with BÜSTYAL.					
2	Timely Fulfillment of Commitments and Work.					
3	Making Satisfactory Explanations About Your Requests and Questions					
4	Quality and Diversity of the Service Provided.					
5	Promptness, Helpfulness, Follow-up of the Work to be Done, Smiling and Interest					
6	Reliability, Integrity, Impartiality, Confidentiality, Independence from All Kinds of Pressure					
7	Information on Technical Competence, Renewed Standards, Legislation and Developments.					
8	Complete and Accurate Access to Test Reports, Invoices and Similar Documents					
9	Operation of the Laboratory in Compliance with Laws and Legislation.					
10	National/International Validity of Given Test Reports					
11	Other Suggestions and Opinions You Want to Express:					

To be filled by the respondent

Company name :

Name surname :

Date :

Signature :